

# MAI Quality Policy Principles

MAI is committed to facilitate the continuous improvement of our processes, products, and personnel.

To meet this commitment, MAI maintains management systems designed to ensure compliance with all applicable laws, regulations, internal requirements and other applicable requirements.

We will do a continuous evaluation of partners and associates, continually develop the skills and expertise of our employees and constantly improve our working procedures. MAI will work with our suppliers, contractors and customers to promote continuous improvement.

The MAI's systematic approach to quality management enables identification and mitigation of quality risks and facilitates enhancements. It adds adherence and compliance to the ISO 9,001 norm.

Information, instruction and training on MAI's Quality Policy is provided to managers and employees. All interested

parties have access to this quality policy. All employees are responsible for ensuring that the MAI's Quality Policy is implemented. Those who contribute to improvement are recognized and awarded.

MAI is determined to continuously improve its quality performance by establishing clear and measurable targets and objectives. Other means for identification and implementation of quality improvements are internal auditing and monitoring.

Relevance and applicability of the Quality Policy are reviewed in line with Management review procedures.

MAI's Quality Manager should be contacted for any questions relating to this policy. Please use the e-mail address: [quality@mai.group](mailto:quality@mai.group)

**GALA LUPIANI**  
**FRANCISCO**  
**JAVIER -**  
**75757049V**  
Gala  
General Manager  
13/05/2026

Digitally signed by  
GALA LUPIANI  
FRANCISCO JAVIER -  
75757049V  
Date: 2026.06.01  
11:41:23 +02'00'



**MAI Group powered by RTE international**

Avenida de Burgos 12B, 13th Floor 28036 Madrid – Spain  
T +34 91 579 52 42  
E-mail : [contact@mai.group](mailto:contact@mai.group) – Web : [www.mai.group](http://www.mai.group)